JOINT COMMISSIONING BOARD

Agenda Item 47

Brighton & Hove City Council NHS Brighton & Hove

Subject: Re tender for a supported living service - Westbourne

development

Date of Meeting: 23rd of April 2012

Report of: Director of Adult Social Services/ Lead Commissioner

People

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Key Decision: No

Wards Affected: Westbourne

FOR GENERAL RELEASE

1. SUMMARY AND POLICY CONTEXT:

- 1.1 The aim of this report is to seek approval from JCB to re tender for an existing supported living service for 10 people with learning disabilities within the Westbourne development.
- 1.2 The support service was commissioned in 2009 through a competitive tendering process which established a three-year contract. The contract is now due to expire on 9th December 2012.
- 1.3 A Vision for Social Care: Capable Communities and Active Citizens' highlights the importance of market and provider development and of providing a range of personalised services focused on outcomes for the individual. The tender provides an opportunity to review the service model in particular how the support service is provided to improve value for money.

2. RECOMMENDATIONS:

- 2.1 That JCB agree to retender the supported living service within the Westbourne development.
- 2.2 That JCB approve the length of the contract as 3 years with an option to extend for a further year.
- 2.3 That JCB approve that the tender can be awarded under delegated authority by the Director of Adult Social Care.
- 2.4 That JCB agree to consultation with service users and other stakeholders regarding the service model provided

3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

3.1 Valuing People Now, the three year government strategy for people with learning disabilities, aims to increase the range of support options for people with learning

disabilities and their families and to ensure that the personalisation agenda is embedded in all local authority services and developments.

- 3.2 The supported living service within the Westbourne development provides much-needed accommodation and support for people with learning disabilities locally. The service is adjacent to a respite centre managed by the council, Beach House.
- 3.3 The supported living element consists of two separate accommodation services:

A shared house for 5 young people with a learning disability

The aim of the service is to provide support and personal care for younger adults who are looking to gain independent living skills with a view to moving on to more independent accommodation. The support service is currently provided by Grace Eyre Foundation.

Five self-contained flats for people with a learning disability with complex needs who may also have a physical disability

This service provides long-term support to enable people to live independently. The support service is currently provided by Southdown Housing.

- 3.4 Tenders will be evaluated on the basis of quality, outcomes and value for money. The cost of the combined service exceeds £500,000. The council's savings plan for 2012/13 anticipates full-year effect savings of £115k as a result of the tender.
- 3.5 The proposed timescales for a formal tendering process are set out below:
 - June-July Advertise and evaluate Prequalifying Questionnaire (PQQ)
 - 3rd week of July– Send out Invitations To Tender (ITT)
 - End of August evaluate ITT's and clarification interviews
 - End of September Award the contract (s)

4. CONSULTATION

4.1 Support will be provided to enable service users to engage in the tendering process. Service users will be consulted during the development of the service specification and will have an opportunity to be involved in the tender process. Other stakeholders such as family carers and providers will also have an opportunity to provide feedback.

5. FINANCIAL & OTHER IMPLICATIONS:

Financial Implications:

5.1 The services to be included in this tender exercise are currently provided under 2 contracts at a total cost of £721k per annum. It is anticipated that the tender specifications and flexible service model will provide efficiencies whilst maintaining good outcomes for the service users and will deliver the

savings identified in the 2012/13 budget strategy (£15k 2012/13 with a full year effect of £115k). It should be noted however that actual cost varies according to the needs of the individual clients.

Finance Officer Consulted: Michelle Herrington Date:30/03/12

5.2 Legal Implications:

JCB is the responsible body for overseeing commissioning and service provision arrangements for people with learning disabilities in the City. As described in the body of this Report current contracts for this particular service end December 2012 and the proposed re-tendering process takes into account both the duty to the public purse and regard for National policy and drivers in best service provision. In accordance with principles of transparency and fairness service users are to be supported in engaging with the process. The service is a 'Part B' service for the purposes of the EU procurement rules. The tender process outlined in this report satisfies the requirements of these rules. There are no other specific legal or Human Rights Act implications arising from this report.

Lawyers Consulted: Sandra O'Brien/Jill Whittaker Date: 27/3/12

5.3 Equalities Implications:

The proposed retender will provide a range of good quality support providers locally and therefore reduce inequality for people with disabilities in the city. The service specification will ensure the final service delivery meets the Valuing People objectives of promoting choice, rights, inclusion, and independence for people with learning disabilities

5.4 Sustainability Implications:

There are sustainability requirements within the tenders that providers will need to give evidence of meeting. The retender will also support the commissioning of local services and so reduce the number of people placed out of area and thereby reduce the need for staff and families to travel long distances to visit placements.

5.5 <u>Crime & Disorder Implications:</u>

This proposal will promote social inclusion for people with disabilities through supporting increased access to mainstream services and participation as equal citizens in the community.

5.6 Risk and Opportunity Management Implications:

The advantage of retendering is that it provides an opportunity to review the current service model to provide a more flexible, responsive and efficient service model. There may be some concerns from family members and residents of service disruption as a result of the tendering. There is a risk that the savings target will not be achieved through tendering because of delays in the process.

5.7 <u>Corporate / Citywide Implications:</u>

This proposal will increase the choice of services available locally for people with learning disabilities and so enable them to participate as equal citizens in the city of Brighton & Hove.

6. EVALUATION OF ANY ALTERNATIVE OPTION(S):

6.1 **Option One: To continue with the current arrangements.** This option is not proposed as it would not provide an opportunity to holistically review the current service model to provide a more cost-effective approach.

7. REASONS FOR REPORT RECOMMENDATIONS

7.1 This report is required to obtain approval to retender for the supported living service in the Westbourne development.